iLinc Enterprise Suite

iLinc Web conferencing software instantly connects you to anyone, anywhere in the world from the comfort of your office or any other Internet-enabled location.

With specialized toolsets for online meetings, conferences, learning, and customer support, iLinc serves the broad range of Web conferencing needs within an organization.

iLinc recognizes that your sales department uses Web conferencing very differently from your training team. A marketing webinar demands different capabilities than an online support session. iLinc's unique technology allows you to configure the iLinc interface according to users' real world practices.

Choosing from a broad set of features, you determine which tools appear to which user types. You may wish to establish meeting-specific capabilities for salespeople and classroom-focused tools for your training department. Of course, you're free to change or modify these settings at any time – as users' requirements change or grow.

With iLinc, system administration is simple, yet powerful. Administrators can easily turn features on or off, determine security settings, user permissions, and much more. iLinc even lets administrators separate users by department or create a hierarchy that mirrors your organizational chart. Your entire organization can share a single, centralized iLinc system that allows for distributed rights and system administration.

iLinc Web conferencing software provides specialized tools for:

- **Meetings:** Lead highly interactive, collaborative, and engaging presentations, sales calls, demonstrations, and team meetings over the Web.

- **Conferences:** Host professional one-to-many events, such as webcasts, webinars, investor and stockholder meetings, product launches, road shows, and company-wide meetings.

- **Learning:** Provide hands-on training of any kind over the Internet with capabilities such as desktop and application sharing, and online testing and assessment tools.

- **Customer Support:** Resolve support issues faster than ever. Take a virtual look over customers' shoulders to remotely diagnose issues or take control of their entire desktop.

Go Beyond Flexible Technology. Discover Flexible Pricing & Deployment Options.

Offering the industry's most beneficial pricing model, iLinc lets you purchase your software licenses outright, eliminating monthly or per-usage fees. iLinc also gives you the freedom to choose an installed or hosted solution – whichever model delivers the highest ROI for your business.

Choose the best deployment option for your organization:

+ **Hosted Option:** iLinc offers a unique twist on the ASP model by allowing you to own your software, even if you wish for iLinc to host it. Like the traditional ASP, you and your IT organization don't have to worry about a thing. From deploying new releases, provisioning hardware and bandwidth to monitoring the application 24x7, we do it all for you.

+ **Installed Option:** This approach is extremely attractive to customers who need to adhere to strict compliance, Intellectual Property, or security guidelines. In this scenario, your IT staff completely controls the system behind your firewall (with our expert support team just a phone call away, of course).

Centralized Control: The iLinc Communication Center

iLinc Web conferencing software includes the Communication Center – an easy-to-use management console. Set up meetings and events with just a few clicks or leverage powerful administration controls to customize iLinc session setup, including registration and security options.

+ Manage users by department or create a hierarchy that mirrors your complete organizational chart. Your entire company can share a single centralized iLinc system that still allows for distributed user rights and system administration.

+ Leverage flexible testing and survey tools to control how you collect feedback from session participants.

+ Upload and manage content to share with your attendees. Microsoft Office documents, PDFs, Flash, video, audio, Web content, previously recorded iLinc sessions – store any type of document or file that you want to display in your iLinc sessions.

+ Adapt the iLinc interface to reflect your brand. Display your logo, work with custom colors, and replace default communications with your own content.

+ Track your organization's positive impact on the environment with the iLinc Green Meter—an automatic calculator of the amount of air and automobile travel (i.e. CO_2 emissions) you've eliminated by meeting online.

Client Requirements
Microsoft Windows 2000 SP4, XP SP2, 2003 R2 or Vista:
+ Internet Explorer 6.0 or higher (Recommend ActiveX enabled)
+ Firefox 1.5 or higher (Recommend Java installed)
+ Netscape 7.1 or higher (Recommend Java installed)

Apple Macintosh:
+ Mac OSX 10.4
+ Firefox 1.5 or higher
+ Safari 2.0
+ Java Runtime Environment (JRE) 5.0 or higher