



Private Label Programs

ConferencePlus enables you to:

- + Choose a provider who has built a legacy based upon working with private label partners.
- + Integrate your network with ConferencePlus based on your business needs.
- + Bill your customers on multiple formats to meet your customers' varied requirements.

ConferencePlus offers:

- + Full-service portfolio of fully assisted or fully automated audio conferencing services.
- + Integrated audio/web capabilities with our partners - Microsoft and WebEx.
- + Videoconferencing via ISDN or IP networks
- + Assistance in marketing communications, including fulfillment, marketing literature, and customized/branded websites.

More companies are looking to ConferencePlus to handle their customers' conferencing needs. The reason is simple - we take an approach that extends well beyond carrying minutes of traffic on the network.

We provide unparalleled support with all of our conferencing services - audio, web and video - operator attended and automated. We also understand that conferencing is so much more than the event itself. Some end-users require training and preparation prior to the meeting while others look for assistance during the conferencing event. After the meeting has concluded, recording options and special reports extend the importance of the conference well beyond its occurrence.

Continuous Support

We provide continuous support to all of our business partners. You can be up and running in weeks - not months - when you partner with us. Our billing systems have the flexibility to meet your needs and can handle any volume.

Our dedicated account team is there to serve your needs. We take an active role in implementing a new customer, making certain that they understand how conferencing can help them improve their business communications.

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Our flexible network provides:

- + Synchronous Optical Network (SONET)/ Synchronous Digital Hierarchy (SDH) connections.
- + Dual physical entrances for all network connections.
- + Dedicated connections to the Public Switch Telecommunication Network (PSTN).
- + Nortel DMS-100 switching platform for the greatest flexibility possible in routing traffic.
- + Scalable bridging platforms provided by industry leaders such as Spectel, Voyant Technologies and Polycom.

We even train the end-user on services with which they are not familiar. We provide you with periodic updates that let you know how your month is progressing, making certain you achieve your business goals.

We treat your customers as we treat our own. Taking the time to ensure that the customers fully understand how to conduct a conference or being "at the ready" to answer questions is where we excel. Each month we poll customers randomly to solicit their feedback regarding our service. Our customer satisfaction is consistently over 99% across all services.

Marketing Support

ConferencePlus also works with you in marketing conferencing services to your customer. We are happy to assist in creating a conferencing brochure or helping you launch a new service. We provide support with marketing communications including the creation of your own customized conferencing web site.

simplify

ConferencePlus believes that conferencing should not only change the way you do business – it should improve your business processes by increasing productivity and simplifying your business day. We are dedicated to making you and your organization look good by providing audio, web and videoconferencing services that help you maximize every meeting opportunity – anywhere, at any time. Our goal is to ensure that each event is a productive, positive, "no surprises" experience.



Call to speak to a sales representative
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Visit us online for more information
www.conferenceplus.com

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